



## Are You Prepared for Returning to the Workplace?

Now is the time to start thinking about, preparing for, and launching a 'return to workplace' plan. As the nation slowly starts to lift shelter in place orders, it is critical that we uphold healthy work practices in order to prevent further exposure and transmission of COVID-19.

Every day, you continue to take the right measures to ensure that your building is clean and safe. You may have increased the frequency of deep cleaning, examined your HVAC system, disinfected high touch points, and implemented temperature screening. However, all of these actions have occurred while tenants have not been at work. **How can you provide a customer experience of CARE for health and safety?** How can you demonstrate you are taking the proper precautions, implementing the proper procedures, and instituting corrective measures?

In this time of crisis, tenants want to know that you are concerned about their well-being in the workplace and see implemented changes that personally impact them on a positive level. They want to be assured that they are returning to an environment that provides a safe and secure area for them to function effectively.

## ALLIED UNIVERSAL® CARE AMBASSADORS ARE THERE FOR YOU™

Our CARE Ambassador would be the first person you greet when entering a facility. The Ambassadors will welcome, inform, and educate your tenants on all aspects of your return to work efforts. Backed with industry-leading training, customized building protocols, and supported with appropriate health and safety supplies, our staff will represent and communicate all your undertakings which will show your tenants how much you CARE.

### ALLIED UNIVERSAL® TRAINING IS SECOND TO NONE

#### EDGE® Training Courses

- ▶ CARE Customer Service Training
- ▶ Concierge Program
- ▶ COVID-19/Coronavirus Latest Guidelines
- ▶ Donning/Doffing PPE
- ▶ PPE: Face Coverings

- ▶ Return to Work Training

#### CDC Guidance and Practices

- ▶ Hand Hygiene
- ▶ Hand Sanitizer Facts
- ▶ Disinfecting Workstations

**C** Comprehensive Customer Service *that*  
**A** Assists with Security and Preventative Measures *for a proper*  
**R** Return to Workplace *backed with*  
**E** Expertise

### OUR CARE AMBASSADORS ARE PREPARED

- ▶ Provide a welcoming presence to help ease return to workplace anxieties
- ▶ Implement NO TOUCH door opening procedures
- ▶ Dissemination of wipes, hand sanitizer, masks, etc...
- ▶ Address questions surrounding COVID-19 and tenant safety
- ▶ Social distancing monitoring and lobby management
- ▶ Elevator safety, disinfecting, crowd control, etc...
- ▶ Specialized and customized tours to support your return to workplace plans through our **HELIAUS®** platform



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